CLARK COUNTY SCHOOL DISTRICT

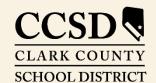
OPERATIONAL SERVICES UNIT
TECHNOLOGY & INFORMATION SYSTEMS SERVICES DIVISION
USER SUPPORT SERVICES

EMPLOYEE BUSINESS TRAINING DEPARTMENT





Google,' Google Meet and Distance Education



Revised: August 21, 2020

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CCSD Security and Google Meet

In order to prevent uninvited guests from gaining access, the **CCSD Google Meet system** (formerly known as "Google Hangouts Meet") is configured so that participants **cannot** automatically enter a Meet *unless* they are within the **nv.ccsd.net** domain. Users outside the domain *can*, however, keep requesting to enter *if* they have the meeting link. This is why it is important for presenters to be careful to share links to **only** invited participants.

Additionally, accounts outside of the nv.ccsd.net domain may request to join a CCSD Google Meet, but must be approved by the presenter before they can be admitted. Again, care should be taken by the presenter to share the meeting link **only** to invited participants.

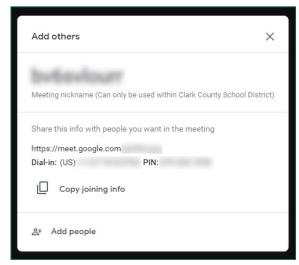
Creating a Meet in Google Classroom

Overview

Google Classroom allows you to generate a Meet link for a specific Class that becomes visible to invited students in two different areas: The Class's **Stream** tab and the **Classwork** tab (under the **Meet** icon).

The benefit of creating and sharing a Meet link via Google Classroom is that students *cannot* join the Meet without you there, meaning they cannot join *before* you enter the Meet, or rejoin *after* you have left the Meet.

A dial-in number and PIN are also automatically generated and will appear after you, the Organizer, enter the Meet. This information can be shared with students who may not have access to a device.

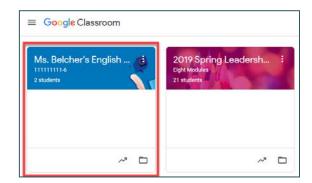


Adding a Meet Link to Your Classroom

- 1. After logging into your District Gmail account, click on the **App Switcher** in the top right corner.
- ② III CCSD♥
- 2. From the available apps that appear, locate and click on **Classroom**.
- * **Please note:** The location of your Classroom app within the app switcher varies based on your Google preferences. You can click and drag apps to change the order in which they appear.



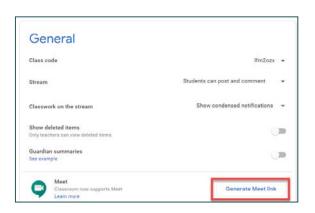
3. The Google Classroom opens in a new tab. Select the desired **Class**.



4. After the Class is open, click on the **Settings (gear)** icon in the top right corner.



5. In the General area, click **Generate Meet link**.



6. A **Meet** link automatically appears, and the **Visible to students** option becomes modifiable. Leave the toggle set to **ON**. This ensures that students in the Class can view and access the link.



7. Click **Save** in the top right corner.

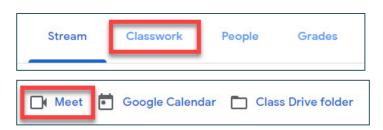


- 8. After you are brought back to the Class, there are two ways to access the Meet:
- A) From the **Stream** tab of the Class, click the **Meet** link.





B) From the **Classwork** tab of the class, click the **Meet** icon.



Using Ad Hoc Meets in Google

Overview

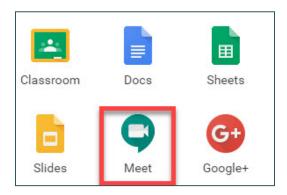
Staff may also create an "Ad Hoc" Google Meet. This option ensures that students do not join the meet without the Organizer first being present. Just as with Google Meets that are created via Google Classroom, a dial-in phone number and PIN are generated once the Organizer joins the Ad Hoc Meet.

Creating an Ad Hoc Meet

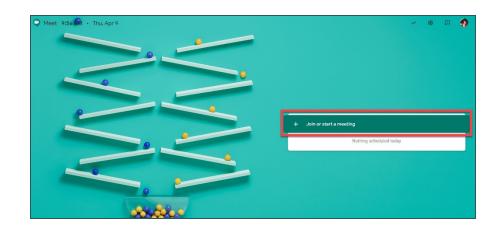
1. After logging into your District Gmail account, click on the **App Switcher** in the top right corner.



- 2. From the available apps that appear, locate and click on **Meet**.
- * **Please note:** Just as with the Classroom app, the location of your Meet app within the App Switcher varies based on your preferences in Google.



- 3. The Meet app opens in a new tab. Click + Join or start a meeting.
 - * Please note: The background artwork you see in the Meet tab will likely be different than the one shown in the screenshot above. This is because Google changes the artwork for this tab on a regular basis.

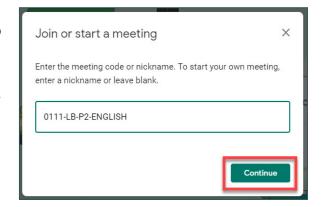


4. You are brought to a page asking you to enter a nickname if desired. Enter a **nickname** for the Meet. To avoid confusion with Meets set up by other District users, a useful format for your nickname is:

SCHOOL CODE-YOUR INITIALS-PERIOD-COURSE NAME.

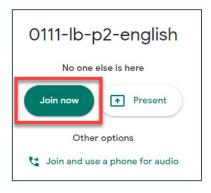
Using a more generic name risks your students accidentally joining the wrong Meet.

The nickname prevents reuse of the meeting, so students are unable to rejoin the call if a teacher (Organizer) leaves the meeting last. Click **Continue** when finished.



5. On the page that follows, the camera display, as well as verbiage stating that the meeting is ready, will appear. Click **Join Now**.

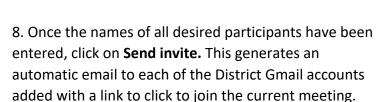
* **Please note:** No matter what casing you enter in your nickname, it will appear in **all lowercase letters** on this screen.

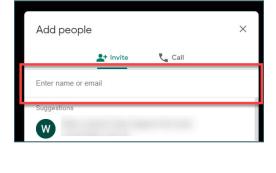


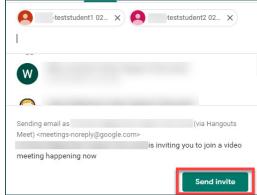
6. You are brought into the meeting and a window appears asking if you would like to add others to the meeting. Click **Add people**.



- 7. In the window that follows, use the **Search bar** to enter student names or email addresses and add them to the Meet.
- * **Please note:** Contact Labels **cannot** be entered in the Search bar in order to add students. You must search for each name or email address individually.







Scheduling a Google Meet

Overview

You can use your **Google Calendar** to schedule a Google Meet for a specific date and time, and then invite others to join the event. This is beneficial if you would like the participants of the Meet to have access to an attachment (such as a Word document or PowerPoint slideshow) because the Create Event window gives you the ability to add attachments.

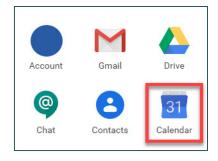
Please note: When creating a Google Meet via the Google Calendar, the link to join the Meet becomes *accessible by <u>anyone invited</u> to the Event*, and therefore can be easily shared (i.e. copied, pasted, and sent to others). It also does not "lock down" the meeting, meaning that users can enter even when the Organizer has not entered. This is why it is recommended to use Meets in Google Calendar for adult-to-adult video conferences <u>only</u>. Please do not utilize this method for Meets with students. It is recommended that teachers planning to host a Meet with students utilize the <u>Creating a Meet in Google Classroom</u> or the <u>Creating an Ad Hoc Meet</u> option.

Creating a Calendar Event with Video Conferencing

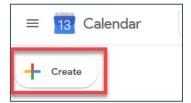
1. After logging into your District Gmail account, click on the **App Switcher** in the top right corner.



- 2. From the available apps that appear, locate and click on **Calendar**.
- * **Please note:** The location of your Calendar app within the App Switcher varies based on your Google preferences.

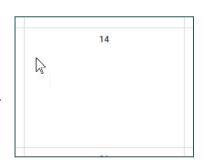


- 3. The Google Calendar opens in a new tab. To create a new Event, either:
- A) Click the + Create button on the left; OR

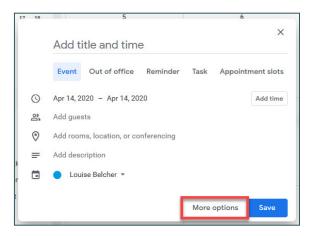


B) Click the date you wish to schedule the Google Meet to open a new Event window.

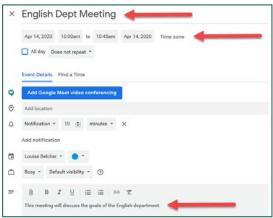
*Please note: If you single-click in the Calendar, continue to Step 4.
If you double-click, go to Step 5.



4. After the new Event window opens, click **More options** in order to open a more detailed view of the Event.



5. Fill out all desired and necessary information, including the Event title, the correct Start and End Dates, the correct Start and End Times (which becomes modifiable by unchecking the **All day** box), and a description, if desired.



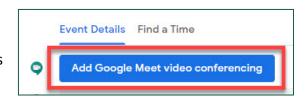
By using the **Add attachment (paperclip)** icon, you can add any attachments that will then be accessible by your invited participants.



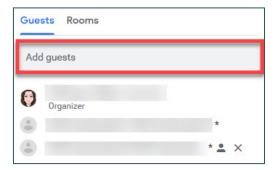
* **Please note:** It is important for you to ensure the Event is being added to the **correct Calendar** since you may have access to more than one District Google Calendar in your District Gmail account.



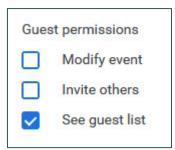
6. After all other pertinent information has been entered in the Event, click the **Add Google Meet video conferencing** button. This generates a link to the video call after the Event is saved.



7. To invite others to the Event, click into the **Add guests** search bar and enter the names or emails of your desired participants. Select the desired names as they appear in the list of suggestions.



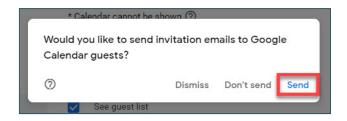
8. In the **Guest permissions** area, make sure that both **Modify event** and **Invite others** are both *unchecked*. Giving students rights to modify the Event would allow them to change vital information (such as the date and time), and giving them rights to invite others would allow them to add other participants to the guest list. The option to **See guest list** allows participants to see the guest list.



9. Click **Save** in the top right corner.



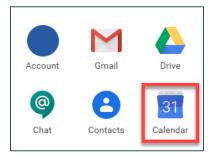
10. A dialog box appears asking if you would like to send email invitations to all invited guests. Click **Send**.



Joining a Google Meet from the Calendar

When a Google Meet is created from a Calendar Event, it is possible to access that meeting from the Calendar.

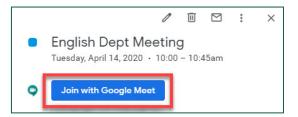
1. Open the Calendar app via the App Switcher.



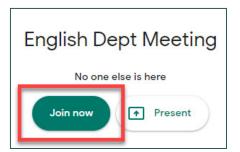
2. Open the Event to view details.



3. Click **Join with Google Meet** to access in a new tab. (You can also join the Meet by calling the phone number given under the **Join by phone** heading.)



4. Select **Join now** to enter the meeting.



Starting a Meet from Google Mail

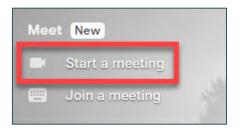
Overview

Google Mail gives you the ability to create an "on-the-fly" Google Meet by clicking the **Start a Meeting** option beneath the **Meet** heading in the left panel.

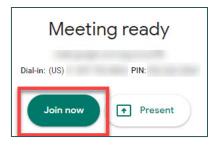
Like using Calendar to schedule a Meet, this method is <u>only</u> recommended for creating adult-to-adult video conferences. This is because using this option does **not** allow you to add a nickname to the Meet, and therefore, any invited participants can enter the Meet before you (the Host) enter, as well as stay in the Meet even after you have left.

Starting a Meeting

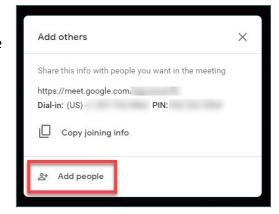
1. While in Google Mail, locate the **Meet** heading in the panel on the left and select **Start a meeting**.



2. In the window that follows, the camera display, as well as verbiage stating that the meeting is ready, will appear. Click **Join Now**.



3. You are brought into the meeting and a window appears asking if you would like to add others to the meeting. Click **Add people**.



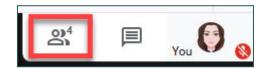
4. To add participants to the meeting, see the <u>Creating an Ad Hoc Meet</u> section, **Steps 7** through **8**.

Managing Participants in a Google Meet

Overview

After adding participants to a Google Meet, you (the Organizer) have a number of controls which allow you to manage participants during the meeting. These controls are useful for ensuring that there are limited interruptions and/or distractions during your presentation.

To access these controls during a meeting, click the **People** icon in the top right corner of the screen. This expands a panel on the right and displays all participants in the current meeting.



Participant Controls

NOTE: The following controls (aside from **Pin**) will not be available to you unless you are the **Organizer** (creator) of the Google Meet. If you are a participant (i.e. invited to the Meet by another Google user), you will **not** have access to the **Mute** or **Remove** controls.

1. To view the available controls for a specific participant in the meeting, click on the **drop-down arrow** next to the participant's name in the People panel on the right.



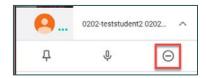
2. To **Pin** a participant's screen (which means that their camera feed or thumbnail image will be "pinned" as the main screen from your view in the meeting), click on the **Pin (thumbtack)** icon. (**Note:** This does *not* pin the screen for all participants.)



3. To **Mute** a participant's microphone, click the **Mute** (microphone) icon. However, for security reasons, you cannot *unmute* a participant once they are muted. The participant will need to unmute themselves.



4. To **Remove** a participant from the current meeting, click the **Remove (minus)** icon. This directs the participant to a screen informing them that they have been removed from the meeting.



Presenting in a Google Meet

Overview

While hosting a Meet in Google, you have the ability to share **your entire screen**, a **specific window**, or a **specific tab in Chrome** using the **Present now** feature.

It is best to use the **entire screen** option if/when you plan to present more than one window during a meeting. For example, if you are presenting a screen while in Infinite Campus and attempt to open a PDF file while in the Meet, there are specific types of Infinite Campus files (such as IEPs) that will open in a *new window* (using Adobe) rather than in the Infinite Campus screen. If you did this while *only* sharing a window, then your participants would not be able to see the PDF opening in Adobe. *However*, it is vital to remember that, when sharing your entire screen, *any* windows that you open while sharing will become visible to your participants. Therefore, you should ensure that you do not have any private or sensitive information open on your computer before selecting this option.

The option to share a **specific window** is ideal when sharing a single webpage, PDF file, Word document, etc. Again, it's important to note that this option will only allow you to share **one window** at a time, so any item(s) that open in a new window will **not** be visible to your participants if/when this option is selected. To share a new window, you would need to stop sharing your current window, and then use the **Present now** button to choose a new window to share.

If you'd like to share web content that includes video and/or audio, the best presenting option is to **share a tab in Chrome**. This gives you the ability to select any tabs you have open in Google Chrome (even if you have multiple instances of Chrome open) to present to your participants. This also allows you to enable **sharing computer audio** while presenting so that your participants can hear your computer's audio through their own device's audio system instead of through your microphone.

Sharing Your Entire Screen

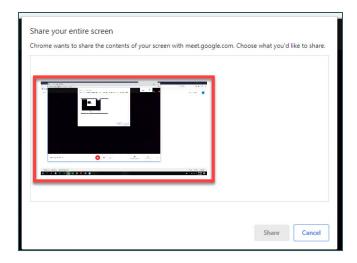
1. While hosting a meeting (using one of the methods outlined in this document), click the **Present now** button at the bottom of the screen.



2. From the list that appears, select **Your Entire Screen**.



3. A dialog box appears to give you screen-sharing options. If you have *multiple* screens (more than one monitor), all of them will display. Select the screen you wish to share by single-clicking it.



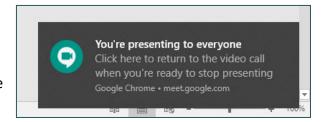
4. Click Share.



5. A window appears indicating that you are now **presenting your screen to everyone** in the meeting. You may now select the window, file, etc. that you wish to present to your participants.



If/when you navigate away from the Google Meet window (i.e. to select a different window to share), an additional notification appears in the bottom right corner of the screen to inform you that you're still sharing, as well as to provide a link to return to the Meet screen.



- * **Please note:** While you are sharing, <u>any</u> window, file, or tab that you open <u>will become visible</u> to **all** of your participants. Please exercise caution while sharing your entire screen.
- 6. After you've finished presenting, open the Google Meet screen and click **Stop presenting**.



Sharing a Specific Window

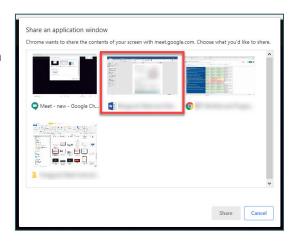
1. While hosting a meeting (using one of the methods outlined in this document), click the **Present now** button at the bottom of the screen.



2. From the list that appears, select **A window**.



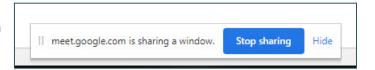
3. A dialog box appears to give you windowsharing options. Any windows that you currently have open will display. Select the window you wish to share by single-clicking it.



4. Click **Share**.



5. You will be redirected to the window that you selected to share. At the bottom of the screen, a dialog box appears indicating that you are sharing the selected window.



* **Please note:** If you open or activate another window while presenting, it **will <u>not</u>** be visible to your participants because you chose only to share **one** window.

- 6. After you've finished sharing, you have two options to stop presenting:
- **A)** Click the **Stop sharing** button available in the window that you are sharing.



B) Open the Google Meet screen and click **Stop presenting**.

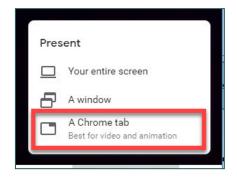


Sharing a Tab in Chrome

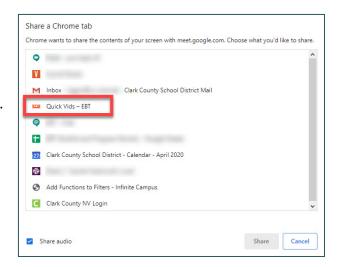
1. While hosting a meeting (using one of the methods outlined in this document), click the **Present now** button at the bottom of the screen.



2. From the list that appears, select **A Chrome tab**.



3. A dialog window appears to give you tabsharing options. Even if you have more than one instance of Google Chrome open, **all** available tabs will display in the list. Select the tab you wish to share by single-clicking it.



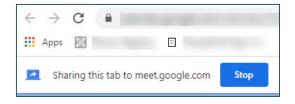
4. If you are presenting web content that includes audio, ensure that the **Share audio** checkbox in the bottom left corner is selected.



5. Click Share.



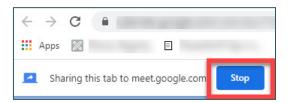
6. You will be redirected to the Chrome tab that you selected to share. In the top left corner of the screen, a dialog box appears indicating that you are sharing the selected tab.



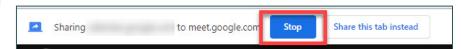
7. If at any point you would like to disable computer audio while sharing, return to the Google Meet screen and "switch off" the **Presentation audio** toggle.



- 8. After you've finished sharing, you have three options to stop presenting:
- **A)** Click the **Stop** button available in the tab that you are sharing.



B) Open the Google Meet screen and click the **Stop** button in the top left corner of the screen.



C) Open the Google Meet screen and click **Stop presenting**.



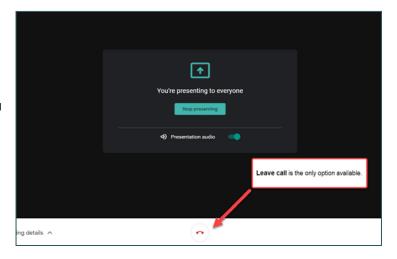
Warning: Presenting Before Joining a Google Meet

Although you have the ability to select **Present** instead of **Join now** at the entry page of a Google Meet (using any of the methods outlined in this document), this is **not** recommended by CCSD.



If you choose to present before you enter a Meet, you will have *all three* presenting options (share entire screen, share a specific window, or share a Chrome tab) available in *one* window, and the **Share audio** checkbox will appear for any option that is selected.

However, once you begin presenting through this method, you will not have microphone or camera access while hosting the meeting. So, although your participants will be able to see what you are presenting to them, they will not be able to see or hear you during the meeting. The only option you will have is to leave the meeting altogether.



This is also not an ideal way to present because, conversely, you will not be able to see or hear from your participants while presenting, either.

Pre-recording a Google Meet

Overview

In order to protect student information privacy in alignment with the Federal Education Rights and Privacy Act (FERPA), recording a live Google Meet session with students present is *only* permitted when certain conditions are met. Sharing a recorded Meet that contains personally identifiable student information to anyone <u>outside of the class</u> is considered a direct violation of FERPA. In addition, educators must attempt to obtain an *Authorization for Release of Education records* for every student.

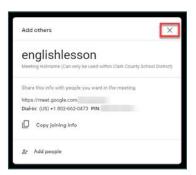
Alternatively, Google provides you with the ability to pre-record a Google Meet with no participants so that the recording can be saved to Google Drive and shared with students at a later time (asynchronously).

For more information on how FERPA impacts synchronous/asynchronous sessions, details about how parent/guardians can submit authorization via Infinite Campus, and specific guidelines on when/how to record a Google Meet with students, see Section II Distance Education Information and Expectations of the CCSD Reopening Our Schools Implementation Guide.

Recording a Meeting

NOTE: If you plan to use the Present function to share your screen while recording, please ensure that any items you plan to share (such as a slideshow, document, webpage, etc.) are open *prior* to beginning the recording process.

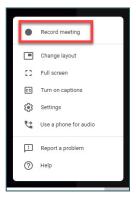
- 1. Repeat **Steps 1 through 5** given in the <u>Creating an Ad Hoc Meet</u> section in order to open the Meet tab and create a new Google Meet.
- 2. From the meeting, a window appears asking if you would like to add others to the current meeting. Since you are pre-recording the meeting without any other attendees present, click on the **X** icon to close the window.



3. In the bottom right corner of the Meet screen, click the **More options** icon (three dots).



4. From the list of items that appear, click **Record meeting**.



5. A dialog window appears to inform you that you should obtain consent from all participants in the Meet before recording. Since you are the only participant in the Meet, click **Accept**.



6. A message appears in the bottom left corner to inform you that the recording will begin soon.

Recording will start soon

Once this message disappears, a red **REC** icon appears in the top left corner of the screen to show that the recording has begun. This remains until the recording is stopped.

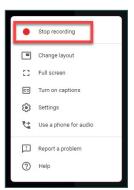


7. If you would like to present at any point while recording, click the **Present now** button at the bottom of the screen, and follow the prompts given to share your screen.

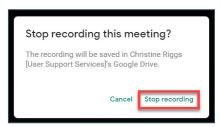


8. When you are finished recording the session, click the **More options** icon again, and select **Stop recording**.





9. A dialog window appears confirming that you wish to stop the recording. Click **Stop recording**.



A message appears in the bottom left corner of the screen informing you that the recording will be saved to your Google Drive.

The recording will be saved to Google Drive

10. To exit the Meet, click the **Leave call** icon at the bottom of the screen.



11. Close the Google Meet tab and return to your Gmail Inbox.

Accessing the Recording in Google Drive

NOTE: It is important to remember that, once you finish recording a Google Meet, it will usually take **at least five minutes** for the recording to become available for use. You will need to wait until the email notification stating that the recording is available arrives *before* you can access the recording in your Google Drive.

1. Once the recorded Google Meet becomes available for use, an email notification is sent to your District Gmail account informing you that the recording has been uploaded to Google Drive.



- 2. There are **two** ways to access the recording:
- A) To access via the email notification:

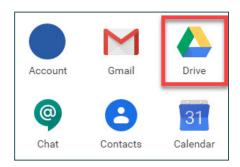
Open the email from your Gmail Inbox and click **Open in Drive**. This will automatically open the recording in a new tab.



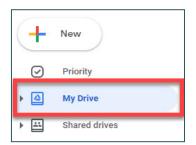
B) To access via Google Drive:

From Gmail, click the **App Switcher** and select **Drive**.

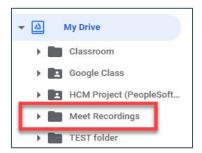
* **Please note:** Just as with the Meet app, the location of your Drive app within the App Switcher varies based on your preferences in Google.



Locate and expand My Drive from the panel on the left.



Click the folder titled **Meet Recordings**. (This folder is automatically created in your Google Drive once you record a Google Meet. All other recordings will automatically be stored in this folder in the future.)



Google Meet recordings that you have created appear once you open the folder. To open the desired recording, double-click on the file name.

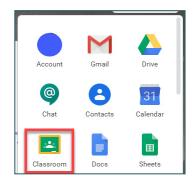


Sharing a Recorded Google Meet via Google Classroom

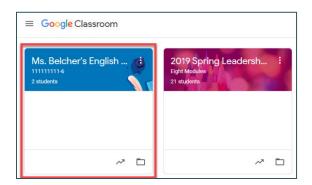
1. Click on the **App Switcher** in the top right corner.



2. From the available apps that appear, locate and click on **Classroom**.



3. The Google Classroom opens in a new tab. Select the desired **Class**.



4. From the Class's **Stream** tab, click the **Share something with your class...** button.



5. After adding any desired text to the post, click the **Add** button.



6. Select Google Drive from the list of options.



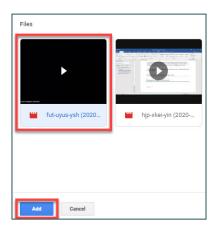
7. In the window that follows, click the **My Drive** tab.



8. Double-click the **Meet Recordings** folder.



9. Select the desired recording and click Add.



10. Click Post.



Additional Resources

For more information about functionality in Google Meet (such as the Present Now tool, the Chat area, and more), go to **support.google.com** for helpful tutorials and videos from the **G Suite Learning Center**. Use the search area to easily locate help topics.

Other detailed Google Meet Help resources include:

- https://support.google.com/a/users/answer/9282720 This Google support page is devoted specifically to Google Meet training and help.
- https://support.google.com/a/answer/9784550 This Google support page covers the basics to set up Meet for distance education.
- https://support.google.com/meet/answer/9308630 This document outlines how to live stream a video meeting in Google Meet.
- https://support.google.com/edu/classroom/answer/9776888 This document outlines how to start a video meeting for education in Google Meet.